Insource Management

With financial hardship, vulnerability and customer demand for support at an all-time high, recoveriescorp is here to assist you and your customers during these complex times through our insource solution, with your brand and customers front-of-mind.

HOW CAN WE HELP?

Our insource solution is a flexible, cost-effective, first-party offering that provides clients with a **skilled** and **dedicated workforce** that can **scale up and down at speed**, without any fixed cost commitment. Staff are charged on a **fee per FTE basis** and are stationed either through a work from home model, at your premises, or at our Melbourne or Fiji-based offices, while **utilising your systems**.

To address any current recruitment limitations or restrictions, we have the capability to rapidly stand up a highly skilled team to meet your resourcing requirements (e.g. 30 staff within a 2 week timeframe).

WHAT CAN WE DO?





Early Intervention Campaigns



Overflow Management



Skip Trace and Collect



Front & Back Office Support



WHAT ARE THE KEY BENEFITS OF INSOURCE?



Increased resourcing capacity to assist with your overflow requirements, freeing your resource's time to focus on other critical business functions and campaigns.



Flexibility to scale up and down quickly based on your workload requirements, with no impact on system performance or existing operations.



Protection and maintenance of your brand and in-house functionality through first-party branded communications and utilisation of your systems and processes, dedicated quality assurance activities and ongoing training and support.



Increased capacity to perform business functions that can no longer be conducted offshore due to internal policies or industry regulations in the current climate.

